

DESCRIPTION OF MEASURE	2003 RESULT	2002 RESULT	VARIANCE	EXPLANATION OF VARIANCE
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EFFICIENCY MEASURES

GENERAL GOVERNMENT				
Operating cost for governance and corporate management as a % of total municipal operating costs	15.70%	14.97%	0.0073	
PROTECTION				
Operating cost for fire services per \$1,000 of assessment	\$1.03	\$0.89	0.14	hired 4 new fire fighters in 2003
ROADWAYS				
Paved roads: Operating cost for paved roads per lane km	\$369.39	\$234.28	135.11	program support was allocated in 2003 but not in prior years
Unpaved roads: Operating cost for unpaved roads per lane km	\$3,337.04	\$1,655.43	1681.61	
Winter control: Operating costs for winter maintenance of roadways per lane km maintained in winter	\$1,694.63	\$1,030.77	663.86	
WASTEWATER				
Wastewater collection: Operating costs for collection of wastewater per km of wastewater main	\$4,960.22	\$4,606.86	353.36	denominator changed in 2003 therefore figures are not comparable
STORM WATER				
Urban Storm Water management: Operating costs for urban storm water management per km of drainage system	\$413.26	560.77	-147.51	program support was allocated in 2003 but not in prior years
Rural Storm Water management: Operating costs for rural storm water management per km of drainage system	\$729.71	639.22	90.49	program support was allocated in 2003 but not in prior years

WATER				
Distribution of Drinking Water: Operating costs for the distribution of drinking water per km of water distribution pipe	\$5,073.07	\$4,798.66	274.41	denominator changed in 2003 therefore figures are not comparable
SOLID WASTE				
Solid Waste Collection: Operating costs for solid waste per tonne	\$55.90	83.35	-27.45	New contractor in 2002. Contract rate substantially lower than prior years.
Solid Waste Diversion(Recycling): Operating costs for solid waste diversion per tonne	\$111.95	102.94	9.01	

EFFECTIVENESS MEASURES

ROADWAYS				
Adequacy of Roads: Percentage of paved lane kms where the condition is rated as good to very good	67.30%	70.70%	-0.034	
Effective Snow and Ice Control for Winter Roads: Percentage of winter events where the response met or exceeded locally determined road maintenance standards	100.00%	100.00%	0	
WASTEWATER SYSTEM				
Wastewater Main Backups: Number of wastewater main backups per 100 km of wastewater main in a year	1.8182	0.9434	0.8748	2 backups in 2003 1 backup in 2002
WATER				
Boil Water Advisories: Weighted number of days when a boil water advisory issued by the Medical Officer of Health was in effect	0	0	0	
Water Main Breaks: Number of water main breaks per 100 km of water distribution pipe in a year	2.4	4.0381	-1.6381	3 breaks in 2003 5 breaks in 2002

SOLID WASTE MANAGEMENT

Complaints-Garbage and Recycling Collection: Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households	32.6041	39.9826	-7.3785	new contractor in 2002 becoming more familiar with municipality
Diversion of Residential Solid Waste: Percentage of residential solid waste diverted for recycling	34.90%	43.15%	-0.0825	Population increase has generated more waste but diversion remains consistent.

LAND USE PLANNING

Location of New Development: Percentage of new lots, blocks and/or units with final approval which are located within settlement areas	97.60%	98.10%	-0.005	
Number of New lots, blocks and/or units with final approval which are located within settlement areas	163	103	60	
Number of New lots, blocks and/or units with final approval which are located within the entire Municipality	167	105	62	
Preservation of Agricultural Land in Reporting Year: Percentage of land designated for agricultural purposes which was not re-designated for other uses during the reporting year	100.00%	100.00%	0	
Preservation of Agricultural Land Relative to Base Year: Percentage of land designated for agricultural purposes which was not re-designated for other uses relative to the base year of 2000	100.00%	100.00%	0	