

DESCRIPTION OF MEASURE	2004 RESULT	2003 RESULT	2002 RESULT	2001 RESULT	CURRENT VS PRIOR YEAR	EXPLANATION OF VARIANCE
					VARIANCE	

EFFICIENCY MEASURES

GENERAL GOVERNMENT						
Operating cost for governance and corporate management as a % of total municipal operating costs	15.60%	15.70%	14.97%	13.44%	-0.10%	
PROTECTION						
Operating cost for fire services per \$1,000 of assessment	\$0.98	\$1.03	\$0.89	\$0.86	-\$0.05	
ROADWAYS						
Paved Roads: Operating cost for paved roads per lane km	\$317.55	\$369.39	\$234.28		-\$51.84	
Unpaved Roads: Operating cost for unpaved roads per lane km	\$5,205.21	\$3,337.04	\$1,655.43		\$1,868.17	Cyclical maintenance program
Winter Control: Operating costs for winter maintenance of roadways per lane km maintained in winter	\$1,470.06	\$1,694.63	\$1,030.77		-\$224.57	Environmental conditions
WASTEWATER						
Wastewater Collection: Operating costs for collection of wastewater per km of wastewater main	\$3,981.02	\$4,960.22			-\$979.20	
STORM WATER						
Urban Storm Water Management: Operating costs for urban storm water management per km of drainage system	\$351.52	\$413.26			-\$61.74	
Rural Storm Water Management: Operating costs for rural storm water management per km of drainage system	\$1,003.13	\$729.71			\$273.42	

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WATER						
Distribution of Drinking Water: Operating costs for the distribution of drinking water per km of water distribution pipe	\$4,426.92	\$5,073.07			-\$646.15	
SOLID WASTE						
Solid Waste Collection: Operating costs for solid waste per tonne	\$43.40	\$55.90	\$83.35	n/a	-\$12.50	
Solid Waste Diversion(Recycling): Operating costs for solid waste diversion per tonne	\$119.13	\$111.95	\$102.94	\$188.06	\$7.18	
PARKS AND RECREATION						
Parks: Operating costs for parks per person	\$38.25				\$38.25	Measure introduced in 2004
Recreation Programs: Operating costs for recreation programs per person	\$24.81				\$24.81	Measure introduced in 2004
Recreation Facilities: Operating costs for recreation facilities per person	\$59.81				\$59.81	Measure introduced in 2004
Subtotal: Parks, Recreation Programs and Recreation Facilities: Operating costs per person	\$122.87				\$122.87	Measure introduced in 2004
LIBRARY SERVICES						
Library Services: Operating costs for library services per person	\$31.18				\$31.18	Measure introduced in 2004
Operating costs for library services per use	\$2.51				\$2.51	Measure introduced in 2004

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EFFECTIVENESS MEASURES

ROADWAYS						
Adequacy of Roads: Percentage of paved lane kms where the condition is rated as good to very good	60.00%	67.30%	70.70%	70.70%	-7.30%	
Effective Snow and Ice Control for Winter Roads: Percentage of winter events where the response met or exceeded locally determined road maintenance standards	100.00%	100.00%	100.00%	100.00%	0.00%	
WASTEWATER SYSTEM						
Wastewater Main Backups: Number of wastewater main backups per 100 km of wastewater main in a year	1.8182	1.8182	0.9434	0.0377	0	
WATER						
Boil Water Advisories: Weighted number of days when a boil water advisory issued by the Medical Officer of Health was in effect	0	0	0	0	0	
Water Main Breaks: Number of water main breaks per 100 km of water distribution pipe in a year	1.6	2.4	4.0	0.0083	-0.8	

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SOLID WASTE MANAGEMENT						
Complaints-Garbage and Recycling Collection: Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households	102	33	40	16	69.4367	The total number of complaints recorded is not necessarily an accurate count. If a customer calls the municipality and the contractor we would count this as two complaints. There is no cost-effective way to calculate what percentage of calls fall into this category. Also, total number of calls is not always legitimate complaints and may include inquiry calls.
Diversion of Residential Solid Waste: Percentage of residential solid waste diverted for recycling	29.70%	34.90%	43.15%	37.16%	-5.20%	
PARKS AND RECREATION						
Open Space: Hectares of open space per 1,000 persons	3.781				3.781	Measure introduced in 2004
Trails: Total kms of trails per 1,000 persons	0.385				0.385	Measure introduced in 2004
Participant Hours for Recreation Programs: Total participant hours for recreation programs per 1,000 persons	975,567.50				975567.5	Measure introduced in 2004
LIBRARY SERVICES						
Library uses per person	12.428				12.428	Measure introduced in 2004

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LAND USE PLANNING						
Location of New Development: Percentage of new lots, blocks and/or units with final approval which are located within settlement areas	96.70%	97.60%	98.10%	97.97%	-0.90%	
Number of New lots, blocks and/or units with final approval which are located within settlement areas	29	163	103		-134	
Number of New lots, blocks and/or units with final approval which are located within the entire Municipality	30	167	105		-137	
Preservation of Agricultural Land in Reporting Year: Percentage of land designated for agricultural purposes which was not re-designated for other uses during the reporting year	100.00%	100.00%	100.00%	100.00%	0.00%	
Preservation of Agricultural Land Relative to Base Year: Percentage of land designated for agricultural purposes which was not re-designated for other uses relative to the base year of 2000	100.00%	100.00%	100.00%		0.00%	