

DESCRIPTION OF MEASURE	2005 RESULT	2004 RESULT	CURRENT VS	EXPLANATION OF VARIANCE
			PRIOR YEAR VARIANCE	

EFFICIENCY MEASURES

GENERAL GOVERNMENT				
Operating cost for governance and corporate management as a % of total municipal operating costs	1.60%	1.78%	-0.18%	
PROTECTION				
Operating cost for fire services per \$1,000 of assessment	\$1.06	\$0.98	\$0.08	
ROADWAYS				
Paved Roads: Operating cost for paved roads per lane km	\$500.07	\$317.55	\$182.52	
Unpaved Roads: Operating cost for unpaved roads per lane km	\$2,763.18	\$5,205.21	(\$2,442.03)	Cyclical maintenance program
Winter Control: Operating costs for winter maintenance of roadways per lane km maintained in winter	\$1,741.67	\$1,470.06	\$271.61	Environmental conditions
WASTEWATER				
Wastewater Collection: Operating costs for collection of wastewater per km of wastewater main	\$3,338.50	\$3,981.02	(\$642.52)	
STORM WATER				
Urban Storm Water Management: Operating costs for urban storm water management per km of drainage system	\$372.54	\$351.52	\$21.02	

Rural Storm Water Management: Operating costs for rural storm water management per km of drainage system	\$545.65	\$1,003.13	(\$457.48)	
WATER				
Distribution of Drinking Water: Operating costs for the distribution of drinking water per km of water distribution pipe	\$3,686.72	\$4,426.92	(\$740.20)	0
SOLID WASTE				
Solid Waste Collection: Operating costs for solid waste per tonne	\$54.01	\$43.40	\$10.61	
Solid Waste Diversion(Recycling): Operating costs for solid waste diversion per tonne	\$119.26	\$119.13	\$0.13	
PARKS AND RECREATION				
Parks: Operating costs for parks per person	\$38.02	\$38.25	(\$0.23)	
Recreation Programs: Operating costs for recreation programs per person	\$19.15	\$24.81	(\$5.66)	
Recreation Facilities: Operating costs for recreation facilities per person	\$72.71	\$59.81	\$12.90	
Subtotal: Parks, Recreation Programs and Recreation Facilities: Operating costs per person	\$129.88	\$122.87	\$7.01	
LIBRARY SERVICES				
Library Services: Operating costs for library services per person	\$31.62	\$31.18	\$0.44	
Operating costs for library services per use	\$3.41	\$2.51	\$0.90	

EFFECTIVENESS MEASURES

ROADWAYS				
Adequacy of Roads: Percentage of paved lane kms where the condition is rated as good to very good	60.10%	60.00%	0.10%	
Effective Snow and Ice Control for Winter Roads: Percentage of winter events where the response met or exceeded locally determined road maintenance standards	100.00%	100.00%	0.00%	
WASTEWATER SYSTEM				
Wastewater Main Backups: Number of wastewater main backups per 100 km of wastewater main in a year	1.25	1.8182	-0.57	
WATER				
Boil Water Advisories: Weighted number of days when a boil water advisory issued by the Medical Officer of Health was in effect	0	0	0.00	
Water Main Breaks: Number of water main breaks per 100 km of water distribution pipe in a year	1.7	1.6	0.10	
SOLID WASTE MANAGEMENT				
Complaints-Garbage and Recycling Collection: Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households	27	102	-75.04	The total number of complaints recorded is not necessarily an accurate count. If a customer calls the municipality and the contractor we would count this as two complaints. There is no cost-effective way to calculate what percentage of calls fall into this category. Also, total number of calls is not always legitimate complaints and may include inquiry calls. In 2004 a new contractor was selected.

Diversion of Residential Solid Waste: Percentage of residential solid waste diverted for recycling	38.40%	29.70%	8.70%	
PARKS AND RECREATION				
Open Space: Hectares of open space per 1,000 persons	3.723	3.781	-0.06	
Trails: Total kms of trails per 1,000 persons	0.379	0.385	-0.01	
Participant Hours for Recreation Programs: Total participant hours for recreation programs per 1,000 persons	469,779.05	975,567.50	-505,788.45	Calculation method changed over prior year
LIBRARY SERVICES				
Library uses per person	9.273	12.428	-3.16	
LAND USE PLANNING				
Location of New Development: Percentage of new lots, blocks and/or units with final approval which are located within settlement areas	98.90%	96.70%	2.20%	
Number of New lots, blocks and/or units with final approval which are located within settlement areas	267	29	238.00	
Number of New lots, blocks and/or units with final approval which are located within the entire Municipality	270	30	240.00	
Preservation of Agricultural Land in Reporting Year: Percentage of land designated for agricultural purposes which was not re-designated for other uses during the reporting year	100.00%	100.00%	0.00%	
Preservation of Agricultural Land Relative to Base Year: Percentage of land designated for agricultural purposes which was not re-designated for other uses relative to the base year of 2000	100.00%	100.00%	0.00%	